

**Description:** The Mass Shelter category is intended to allow mass shelter providers (five beds or more in one location) to provide on-site housing for eligible clients. Agencies may not operate as vendors for themselves or other LROs; self-billing is not eligible with this funding. An agency must be awarded funds under mass shelter by the Local Board in order to have expenditures under the Mass Shelter category.

This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual (EFSP Manual)*. For more complete information on this category, please reference the EFSP Manual.

### Mass Shelter

For mass shelter providers, there are TWO options for eligible costs. One option must be selected at the beginning of the program year by the Local Board; eligible LROs must then use only one method throughout the entire spending phase.

The documentation requirements for each option are:

#### Option 1: Reimbursement of Direct Costs

Agencies may use EFSP funds to purchase supplies essential to shelter individuals in a mass shelter.

**Eligible costs** include cots, mattresses, soap, linens, blankets, cleaning supplies. Clothing expenses are limited to diapers and underwear only. Limited amounts of personal care products and first aid supplies for use in the shelter are eligible. Certain transportation costs related to the sheltering of a client are eligible. Shelter operational costs and food expenditures are not eligible under this category.

#### Option 2: Per Diem Allowance

Agencies may use the per diem allowance to cover operational costs as well as direct expenditures.

A per diem allowance of exactly **\$7.50** or **\$12.50** per person may be used by mass shelter providers if:

- The rate is approved by the Local Board
- LRO's total mass shelter expenditure is accounted for using this method.

The Local Board may vary the rate between agencies depending on the level of services provided to clients.

**Eligible costs** within the per diem allowance include operational costs such as the shelter's rent/mortgage, utilities, and staff salaries. Shelter supplies eligible under Option one are also eligible.

Expenditures such as maintenance agreements and food expenditures are not eligible.

For a more complete listing of eligible costs under both options, please reference the EFSP Manual.

#### Documentation Required:

##### For Per Diem Allowance:

- A per diem schedule is required:
    - Mass Shelter rates must be listed at the rate of either \$7.50 or \$12.50 per day
    - Per diem schedule must show a DAILY count
    - Dates covered must be within the spending period
- Agencies are strongly urged to use the per diem sample format in the EFSP Manual.

##### For Direct Costs:

- Itemized receipts and invoices are required. Receipts must have vendor's name, must be dated, and must list specific items purchased. Vouchers are not sufficient.

##### ■ Proof of Payment:

**Proof of payment must be attached to all receipts and invoices.**

Submit a copy of canceled checks (front and back), OR copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency's name.

**NOTE:** Receipts and proof of payment are not necessary if your agency is using the per diem method.

## Emergency Food and Shelter National Board Program

**Description:** The Other Food category is intended to allow agencies such as food pantries and food banks to pay for the purchase of food items, food vouchers and food gift cards/certificates to assist in the feeding of eligible clients.

This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual (EFSP Manual)*. For more complete information on this category, please reference the EFSP Manual.

### Other Food

#### Eligible items:

- All food items
- Diapers
- Gift cards/certificates
- Food Vouchers
- Boxes and plastic storage bags
- Maintenance fees charged by food banks
- Transportation costs:
  - Local transportation expenses for pickup and delivery of food, and for transporting clients to a feeding site.
  - Mileage log must be provided at the published rate in the *EFSP Manual*.
  - Public transportation

#### Ineligible items:

- Items used in serving food, such as eating utensils
- Paper products
- Cleaning products
- Personal care products
- Vitamins and first aid products
- Pet foods and products
- Excessive snacks and sweets
- Purchases for staff events/functions
- Food purchases for holiday dinners/events
- Per diem or meal allowance schedules are not allowable in this category

**NOTE:** All cash payments and payments that are reimbursements to individuals (staff or volunteers) are INELIGIBLE.

#### Documentation Required:

- **Itemized receipts and invoices:**  
Receipts must have vendor's name, must be dated, and must list specific items purchased. Summarized billing statements are not sufficient.
  - **Food Vouchers:**  
All vouchers must list the exact amount of purchase, list purchase restrictions, and must be signed by the purchaser, an agency representative, and the vendor representative. Agencies are strongly urged to use the voucher sample format in the *EFSP Manual*.
  - **Gift cards/certificates:**  
All gift cards/certificates must have restrictions stated limiting purchases to food only, or food and diapers only; no non-food items, alcohol, cigarettes or lottery purchases, and no cash back. Agencies must submit a dated receipt or invoice for the purchase of the gift cards/certificates, and must also submit one copy of the front and back of a single gift card/certificate indicating restrictions.
  - **Proof of Payment:**  
*Proof of payment must be attached to all receipts, invoices, gift card purchases and vouchers.* Submit a copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency's name.
- NOTE:** Itemized receipts are not required for correctly completed food vouchers.

# EFSP

Quick Reference Guide for

## OTHER SHELTER

### Emergency Food and Shelter National Board Program

**Description:** The Other Shelter category is intended to allow agencies to provide off-site emergency housing of eligible clients. Agencies may not operate as vendors for themselves or other LROs; self-billing is not eligible with this funding.

This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual* (EFSP Manual). For more complete information on this category, please reference the EFSP Manual.

## Other Shelter

### Eligible items:

- Lodging charges from a hotel or motel
- Lodging charges from a non-profit facility acting as a vendor (cannot be from your own agency or another LRO funded by EFSP)
  - LROs may cover stays up to a total of 30 days (see the **EFSP Manual** for more information)
  - Local taxes added to the bill are allowable
- Transportation costs:

Certain transportation costs related to the sheltering of a client are eligible, such as bus tokens needed to get to a facility. See the **EFSP Manual** for additional information.

### Ineligible items:

- Any stays dated outside of the spending period
- All payments made in advance; all payments must be dated after the end of the clients' stay.
- Telephone calls
- Deposits for keys, damage and other deposits
- Food expenditures
- Transportation costs unrelated to sheltering a client, such as bus tickets, car repairs, gasoline or any client-owned transportation expenses
- Per diem schedules are not allowable in this category

### Documentation Required:

- Hotel or motel invoices:  
Receipts must be vendor-generated, have vendor's name and address, must be dated, and must list client's name, the dates of stay and cost per night. Non-profit agencies acting as vendors must also generate invoices. Payment receipts and vouchers are not sufficient unless all of the above information is on the documentation, and must be signed by a vendor representative.

**NOTE:** If your agency is required by statute to keep client's names confidential, you must submit proof and assign unique identifiers to all clients served. Please reference the **EFSP Manual**.

- **Proof of Payment:**  
*Proof of payment must be attached to all receipts and invoices.*
  - Copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company.

**NOTE:** All cash payments, advance payments and payments that are reimbursements to individuals (staff or volunteers) are INELIGIBLE.

**Description:** The Rent/Mortgage category is intended to allow agencies to pay a one-month amount of rent or mortgage for qualifying clients. Each household may receive this assistance only once per spending period.

This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual* (EFSP Manual). For more complete information on this category, please reference the EFSP Manual.

### Rent/Mortgage

#### Eligible items:

- One month of past due balance of rent or mortgage
- One month of current balance of rent or mortgage
- First month's rent

**NOTE:** When paying on rent or mortgage for mobile homes, agencies may include the cost of lot fees in the payment.

#### Ineligible items:

- More than one month's rent or mortgage payment
- First month of new mortgage
- Deposits
- All fees, including late fees, condo fees, homeowner association fees/dues
- Rent or mortgage on an agency's own facility is not eligible

The following conditions must be met before payment is made:

- For current rent: payment due within 10 calendar days
- For past due rent: amount paid must be totally outstanding at the time of payment
- All other resources have been exhausted
- The home/apartment is the client's primary residence
- Client must be the one responsible for the rental payment
- Payment is limited to one month of assistance per spending period
- Payment must guarantee 30 days additional service
- Assistance can be provided to the client by only one LRO in the jurisdiction

#### Documentation Requirements - RENT

##### First month's rent:

- Dated and signed lease, complete with all pages OR
- Landlord letter (dated and signed by landlord) with client's name and address, the move-in date, and monthly rent amount

**NOTE:** Leases are only accepted as stand-alone documentation for cases of first month's rent.

##### Current month's rent:

- Landlord letter (dated and signed by landlord) with

client's name and address, the specific month being covered, and monthly rent amount.

##### Past due month's rent:

- Landlord letter (dated and signed by landlord) with client's name and address, the specific month being covered, monthly rent amount, **and** the total rent amount outstanding at the time of payment.

**NOTE:** Agencies are strongly urged to use the landlord letter formats in the EFSP Manual.

#### Documentation Requirements - Mortgage

Mortgage assistance is limited to principal and interest only; escrow, taxes, insurance and late fees cannot be included in the payment. Only mortgages on principal residences are eligible; payments on 2nd mortgages and lines of credit are not eligible. Forbearance loans and loan modification payments are also ineligible.

##### Current month's mortgage:

- Mortgage statement, coupon or letter from mortgagor showing the client's name and address, the mortgagor name, account number, monthly amount of principal and interest.

##### Past due month's mortgage:

- Mortgage statement, coupon or letter from mortgagor showing the client's name and address, the mortgagor name, account number, monthly amount of principal and interest **and** the amount outstanding at the time of payment.

#### Proof of Payment for all Rents/Mortgages:

Submit a copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency's name.

**NOTE:** Cash payments, money orders and reimbursements to individuals who are not the landlords or mortgagors are ineligible.

**Description:** The Served Meals category is intended to allow mass feeding facilities to pay for the purchase of food items, items used to prepare and serve food, and other food-related items to assist in the mass feeding of eligible clients. Your agency must be awarded funds under mass feeding by your Local Board in order to have expenditures under the Served Meals category.

This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual (EFSP Manual)*. For more complete information on this category, please reference the EFSP Manual.

### Served Meals

For mass feeding facilities, there are TWO options for eligible costs. One option must be selected at the beginning of the program year by the Local Board; eligible LROs must then use only one method throughout the entire spending phase.

The documentation requirements for each option are:

#### Option 1: Reimbursement of Direct Costs

Agencies may use EFSP funds to purchase supplies essential to prepare meals onsite in a mass feeding facility.

##### Eligible Items:

- Any food used in served meals (cold or hot)
- Paper products (paper plates, towels, toilet tissue)
- Items and utensils used to prepare food (forks, pots, pans, gloves, etc.)
- Cleaning products
- Limited amounts of first-aid supplies
- Transportation costs:
  - Local transportation expenses for pickup and delivery of food, and for transporting clients to a feeding site.
  - Mileage log must be provided at the published rate in the EFSP Manual.
  - Public transportation

##### Ineligible Items:

- Any items not related to the serving of food
- Pet foods and products
- Excessive snacks and sweets
- Purchases for staff events/functions
- Holiday dinners/events

**NOTE:** All cash payments and payments that are reimbursements to individuals (staff or volunteers) are INELIGIBLE.

#### Option 2: Per Meal Allowance

Agencies may use the per meal allowance to cover operational costs as well as direct expenditures. A per meal allowance of exactly **\$2.00** per meal may be used if

approved by the Local Board, AND if the LRO's total expenditure is accounted for using this method. **Eligible costs** within the per meal allowance include operational costs such as the agency's rent/mortgage, utilities, and staff salaries. Supplies eligible under Option one are also eligible.

#### Documentation Required:

**NOTE:** Local Boards must allocate funds for either the direct expense method (receipts and canceled checks) OR the per meal method and use one method to account for all expenditures in this category. Both methods cannot be used.

##### Itemized receipts and invoices:

Receipts must have vendor's name, must be dated within the spending period, and must be itemized (specific items purchased must be listed).

##### Per Meal Allowance:

- A per meal schedule is required. Allowance must be listed as \$2.00 per meal
  - Per meal schedule must show a DAILY count
  - Dates covered must be within the spending period
- Agencies are strongly urged to use the per meal schedule sample format in the EFSP Manual.

##### Proof of Payment:

**Proof of payment must be attached to all receipts, invoices, gift card purchases and vouchers.** Submit a copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency's name.

**NOTE:** Receipts and proof of payment are not necessary if your agency is using the per meal allowance method.

**Description:** The Utilities category is intended to allow agencies to pay a one-month billed amount of a metered (electric, gas, water) or non-metered (propane, firewood, coal) utility bill for qualifying clients. Each household may receive this assistance only once per spending period.

This Quick Reference Guide lists information on metered payments only; see *Utilities: Non-Metered Bills* for information on non-metered utility bill payments. This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual* (EFSP Manual). For more complete information on this category, please reference the EFSP Manual.

### Metered bills (electric, gas, water)

#### Eligible items:

- Past due utility bills or
- Current utility bill

When paying on current bill, LROs can pay either the actual usage amount reflected on the bill, or the current “budget” amount.

**NOTE:** Agencies may include the cost of “reconnection” fees in the payment.

#### Ineligible items:

- Payments made on agency’s own utility bills
- Payment for metered utilities exceeding a single one-month billed amount
- Any current utility payment dated more than 5 calendar days prior to the utility due date
- Payment on closed accounts
- Payments on TV cable, satellite, internet, and phone bills
- Payments for any type of fuel for automobiles
- Late fees, deposits or any other fees
- Any payments not made directly to the vendor

#### When paying on past due metered bills:

■ If you are paying on a cut-off/shut-off notice OR paying on a past due balance listed on a current bill, the agency must verify the 1-month billed amount of the total outstanding at the time of payment.

The verification must be with the vendor, and must list the following:

- The month being covered (or the 30 day period being covered)
- The amount billed for that month of actual usage only
- The date that the payment was due that month
- The total amount outstanding at the time of payment

■ All of the amount paid by the LRO must be outstanding at the time of payment (the date the payment is made).

It is strongly recommended that the agency attach a billing and payment history from the utility company.

**NOTE:** Some utility bills cover more than one month of usage. Agencies must only pay a verified one-month billed portion. Do not use averaging.

Agencies are strongly urged to use the Metered Utility Verification Form in the *EFSP Manual* to confirm the 1-month billed amounts of past due balances.

#### When paying on current metered bills:

- All of the amount paid by the LRO must be outstanding at the time of payment (the date the check is written).
- The payment cannot be made more than 10 calendar days prior to the utility due date.

#### Documentation Required:

**For past due bills:** Attach the bill or cut-off/shut-off notice, a Metered Utility Verification Form or billing and payment history from the vendor. Also attach proof of payment: copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency’s name. Payment receipts and check stubs are not sufficient.

**For current bills:** Attach the current bill (or billing and payment history), and proof of payment.

**SPECIAL NOTE:** Agencies may pay up to \$100.00 on any past due balance and not be required to present any verification. However, the documentation must show that all of the payment amount was outstanding at the time of payment.

# EFSP

Quick Reference Guide for

## UTILITIES – NON-METERED BILLS

### Emergency Food and Shelter National Board Program

**Description:** The Utilities category is intended to allow agencies to pay a one-month billed amount of a metered (electric, gas, water) or non-metered (propane, firewood, coal) utility bill for qualifying clients. Each household may receive this assistance only once per spending period.

This Quick Reference Guide lists information on non-metered payments only; see *Utilities: Metered Bills* for information on metered utility bill payments. This Quick Reference Guide is provided to assist in the understanding of allowable costs and documentation requirements at a glance; it is not a substitute for the *EFSP Responsibilities and Requirements Manual* (EFSP Manual). For more complete information on this category, please reference the EFSP Manual.

### Non-Metered bills (propane, firewood, coal)

#### Eligible items:

- Agencies may pay for a one-time delivery of a non-metered product used to heat homes
- Payments are limited to one delivery per household, and only once per phase (spending period)
- Delivery fees can be included in the payment
- Agencies cannot pay in advance for deliveries

#### Ineligible items:

- Payments made on agency's own utility bills
- Any payment exceeding the cost of one delivery
- Payments made on account
- Payments on TV cable, satellite, internet, and phone bills
- Payments for any type of fuel for automobiles
- Late fees or deposits
- Any payments not made directly to the vendor.

#### Documentation Required:

Attach the current delivery receipt (LROs must show proof that product was delivered), and proof of payment. Price quotes, payment receipts and check stubs are not sufficient.

The delivery receipt must be vendor-originated, and must list the following:

- Name and address of vendor
- Client name, address, and account number (if applicable)
- Type of product and amount delivered
- Date of delivery and amount billed

#### Proof of Payment:

■ **Proof of payment must be attached to all delivery receipts.**  
Submit a copy of canceled checks (front and back), or copy of uncanceled fronts of checks and bank statement. Check images included in bank statements are accepted. Debit card or electronic payments require bank statement that identifies the vendor by name. Credit card payments require canceled check payable to the credit card company. Debit and credit cards must be in agency's name.

**NOTE:** Agencies may not pay on a client's non-metered account to help bring down the balance when there has been no delivery.